

**Microlink information Technology and business college Mekelle**

**2012 Second semester Questionnaire for Students**

The objective of this questionnaire is to evaluate the general service provided by Microlink information Technology and Business College. Especially the effort undertaken by the college to provide the teaching learning process under the COVID -19 Crisis needs to be revised for its perfectionism. So we are hopeful and Grate full for your honest Feedback.

**Your Identity will be confidential!!**

**A. Genera Information**

1, Sex: \_\_\_\_\_

2, Educational Qualification: \_\_\_\_\_

3, Year: \_\_\_\_\_ Semester: \_\_\_\_\_

4, Address: Mekelle  Maichew  Wukro

**B. Detailed Questions**

1. Did you take the Module for all the courses you have registered on 2012E.C?

Yes  No

2. Do you know that Microlink has started online E-learning System?

Yes  No

3. If your answer for question number “2” is “Yes”, did you take a user name and pass word for the online E-learning System?

Yes  No

4. If your answer for question number “3” is “Yes”, did you use it to learn?

Yes  No

5. If your answer for question number “4” is “Yes”, how did you find it (Was it easy or difficult)?

Easy  Medium  Difficult

6. Did you take part in the training (Tutorial on how to use) for the online E-learning System provided by Microlink?

Yes  No

7. If your answer for question number "6" is "No", what is the reason?

I didn't Know

I Knew but couldn't participate

Specify if other reason \_\_\_\_\_

8. Did you take Handout and Assignment in Soft copy from your respected Department for all the courses that you have registered in the Academic Year 2012E.C?

Yes

No

9. If your answer for question number "8" is "Yes", how did you take the (Material) Assignment?

I came to the college my self

I got it from my friends outside the college

Specify If other \_\_\_\_\_

10. If your answer for question number "8" is "No", what is the reason?

I didn't know

I coldn't come

I didn't pay fee

Specify If other \_\_\_\_\_

11. Did you know Assignment submission date and how much (%) it is accounted from your Grade?

Yes

No

12. If your answer for question number "11" is "No", what is the reason?

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13. Do you know that Microlink has made a discount of 25% from the monthly fee of students?

Yes

No

14. Do you have unpaid school fee?

Yes

No

15. If your answer for question number "14" is "Yes", of how many Months and for what reason?

a. Number of Months which are not paid for: \_\_\_\_\_

b. Reason: \_\_\_\_\_

16. Do you think that the on line E-learning system together with all the module and assignments that has been provided by the college is very useful, even if the face to face teaching learning process is to start?

Yes  No

17. How do you get General Information about Microlink College?

Personally contacting the college

Telephone communication

College Telegram

Different social medias

Soecifay if others : \_\_\_\_\_

18. Do you know how and who to ask for and get any information in time of any inconvenience?

Yes  No

19. If your answer for question number “18” is “Yes”, who do you contact for Information?

\_\_\_\_\_  
\_\_\_\_\_

20. Write a frequently occurring problem in the college?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

21. Write below if you have any further comments and suggestions that haven't been discussed above. (Please make you points clear and precise)

- a. \_\_\_\_\_
- b. \_\_\_\_\_
- c. \_\_\_\_\_
- d. \_\_\_\_\_
- e. \_\_\_\_\_

Thank you

You can send your comments through [microlinkstudentsdeanoffice@gmail.com](mailto:microlinkstudentsdeanoffice@gmail.com) or in person in **Main campus Room number 204.**